

Turnitin Known Issues

These issues appear to center around Turnitin having competing programs with Canvas. Specifically, Turnitin has its own versions of Rubrics, Speed Grader, and Peer Reviewer. This is a problem because once you activate the Turnitin LTI, the Canvas options are either hidden or not as easy to get to. If you have any questions about these issues, please contact the EDT team.

Issue 1: Canvas Rubric Accessibility

Problem: The Canvas Rubric is hidden and inaccessible after activating Turnitin LTI.

Solution: Teachers should add the Canvas Rubric before enabling Turnitin LTI. Once both are enabled, the Canvas Rubric is hidden and can only be viewed in the Outcomes or Speed Grader sections of Canvas.

Issue 2: Due and Start Dates

Problem: Due and Start Dates set in Canvas affect Turnitin report due dates.

Warning: Setting due dates in Canvas mirrors these dates in Turnitin, allowing students to view reports only until eight days after the due date. These settings cannot be modified in Turnitin.

Workaround: Avoid setting due dates in Canvas. Instead, set due dates in Turnitin settings.

Disadvantage: Not setting due dates in Canvas means students won't see assignments in their calendar, so you'll need to post them in the syllabus, course schedule, or announcements to ensure students are aware.

Issue 3: Originality Report Visibility

Problem: By default, students cannot see their Originality Report.

Solution: Teachers can enable the Originality Report in the settings. This can be done at any time, and they can also change default settings to always display the Originality Report.

Issue 4: Grades Field in Turnitin

Problem: Turnitin has grades field that students see.

If Speed Grader is used, it won't populate the grades field in Turnitin, leaving it empty.

Solution: Inform students to always check their grades in the Gradebook.

Top of Form